

Install businessONLINE X & Activate smartPASS



Log into **businessONLINE** to access a comprehensive suite of Instant Banking Service today!

What is Smart Pass?

- When logging in or approving transactions on the **businessONLINE** desktop version or **businessONLINE X** mobile app, you would require one-time-PINs (OTPs). These OTPs are sent to your registered mobile device via SMS.

Smart Pass is an alternative, secure way to receive PINs (Tokens) on your mobile device.

Smart Pass is extremely useful in situations where the network coverage of your telecom service provider is weak or out of reach – e.g. when travelling to another country, when in a remote location or if there are technical problems with the SMS network.

- Once you've installed the **businessONLINE X** app on your mobile device and have entered your credentials for the first time, you can choose to activate the Smart Pass feature immediately. Follow the steps below to activate Smart Pass.

How to Install businessONLINE X Mobile App



IOS

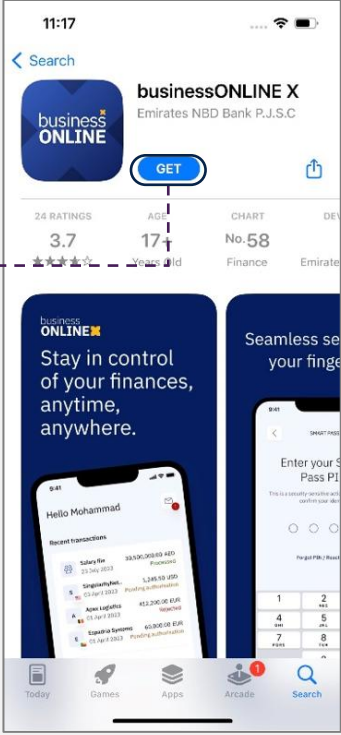


Android



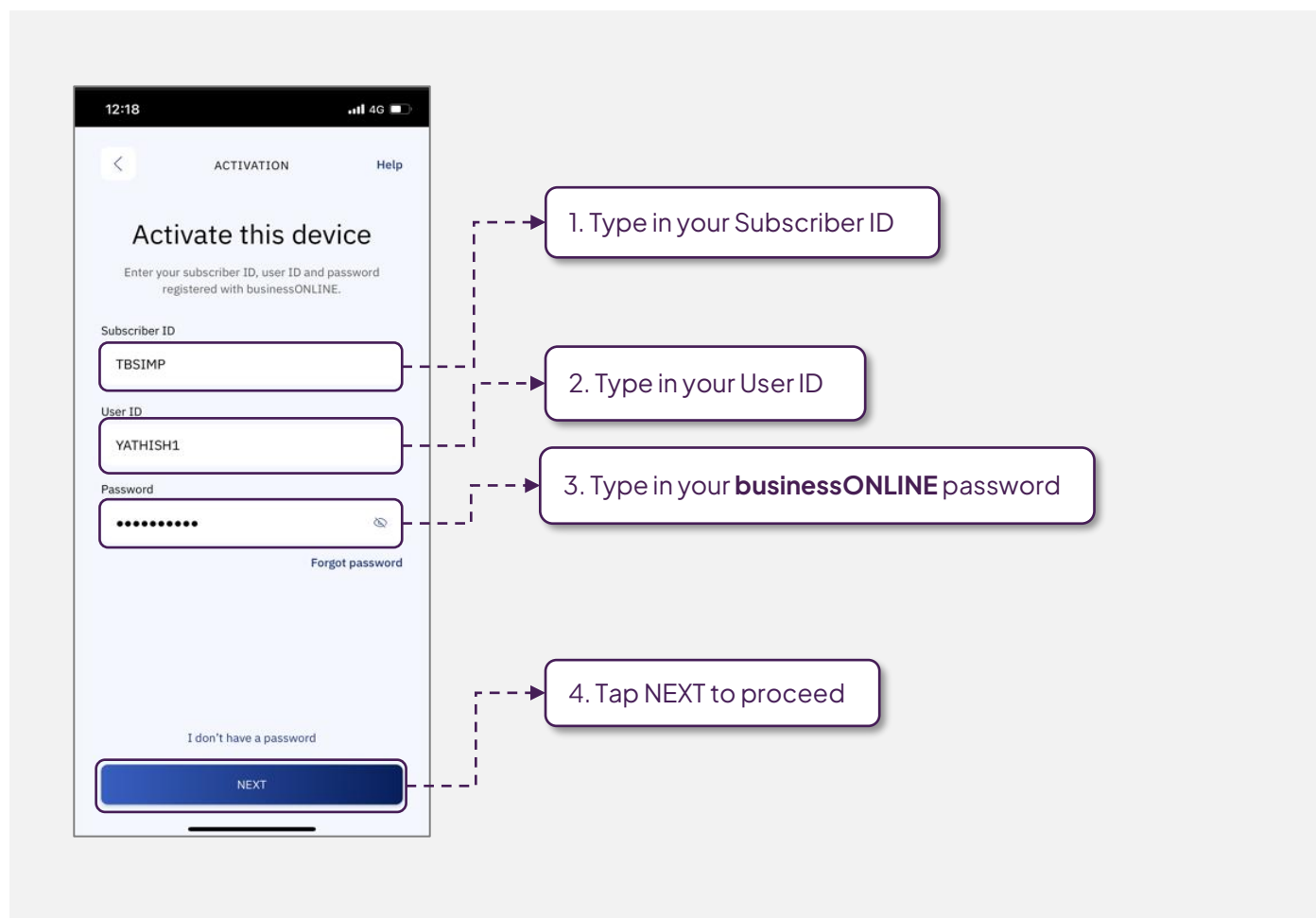
Scan the QR code to install the **businessONLINE X** app from the App Store/ Play Store

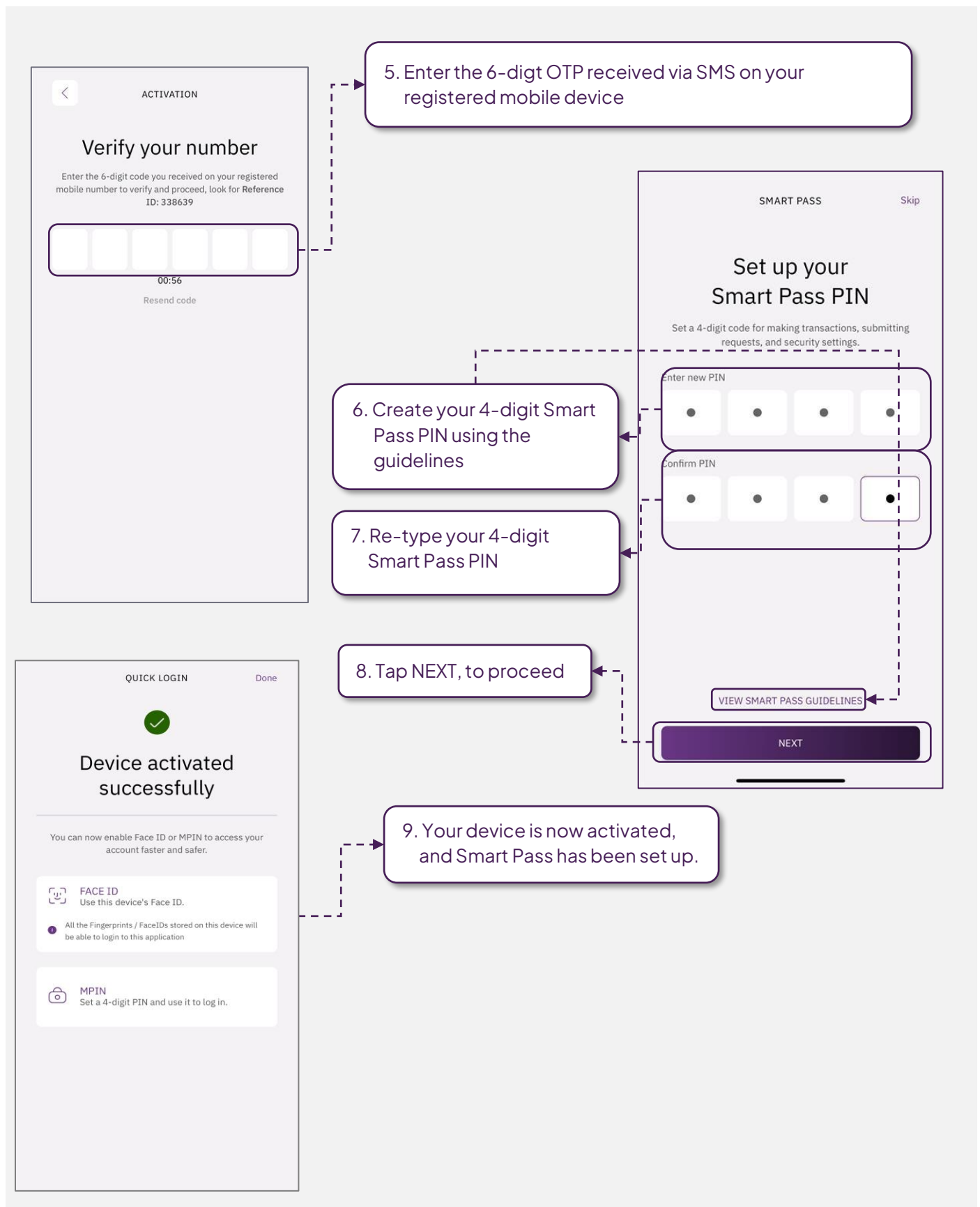
1. Click on 'Get' to install **businessONLINE X**



How to activate Smart Pass

Open the **businessONLINE X** app



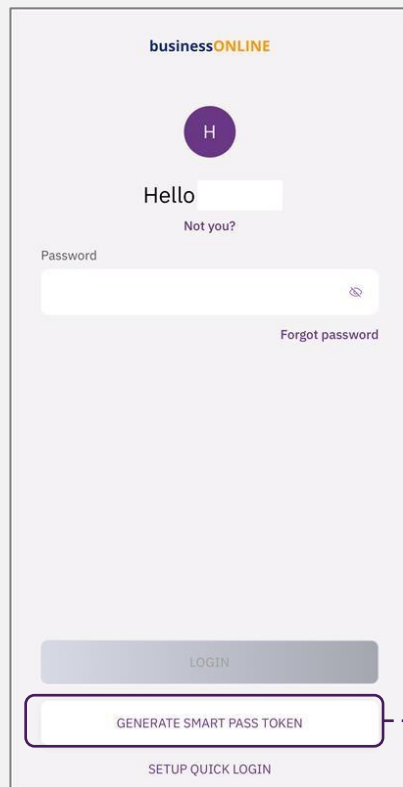


How to use Smart Pass

- Once you've activated Smart Pass on your mobile, you can use it to login to the **businessONLINE** desktop version and approve transactions.
- When using the **businessONLINE X** mobile app to login or approve payments, you would simply have to select the Token option and enter your 4-digit Smart Pass PIN.
- Here is an example of how you can use the Smart Pass Token to login to the **businessONLINE** desktop version.
- Navigate to <https://businessonline.emiratesislamic.ae>

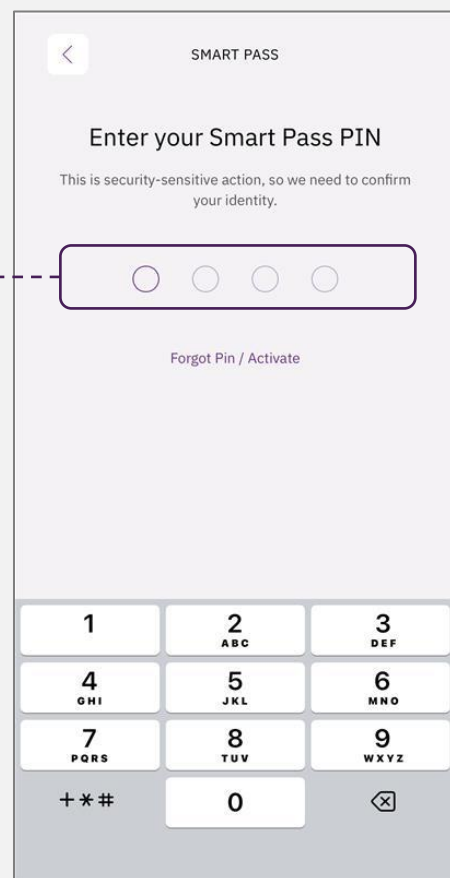


- Open the **businessONLINE X** app on your mobile device



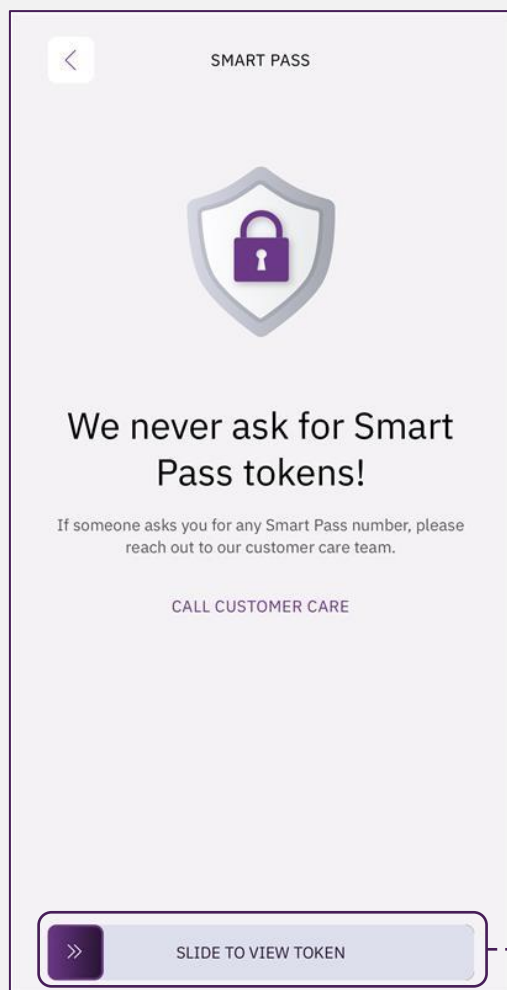
The login screen for the businessONLINE app. At the top is the businessONLINE logo. Below it is a purple circular profile icon with the letter 'H'. The text 'Hello' is followed by a white input field. Below this is a 'Not you?' link. A 'Password' label is above a white password input field with an eye icon. A 'Forgot password' link is to the right of the password field. At the bottom are three buttons: 'LOGIN', 'GENERATE SMART PASS TOKEN' (highlighted with a dashed line), and 'SETUP QUICK LOGIN'.

6. Click on 'Generate Smart Pass Token' to proceed

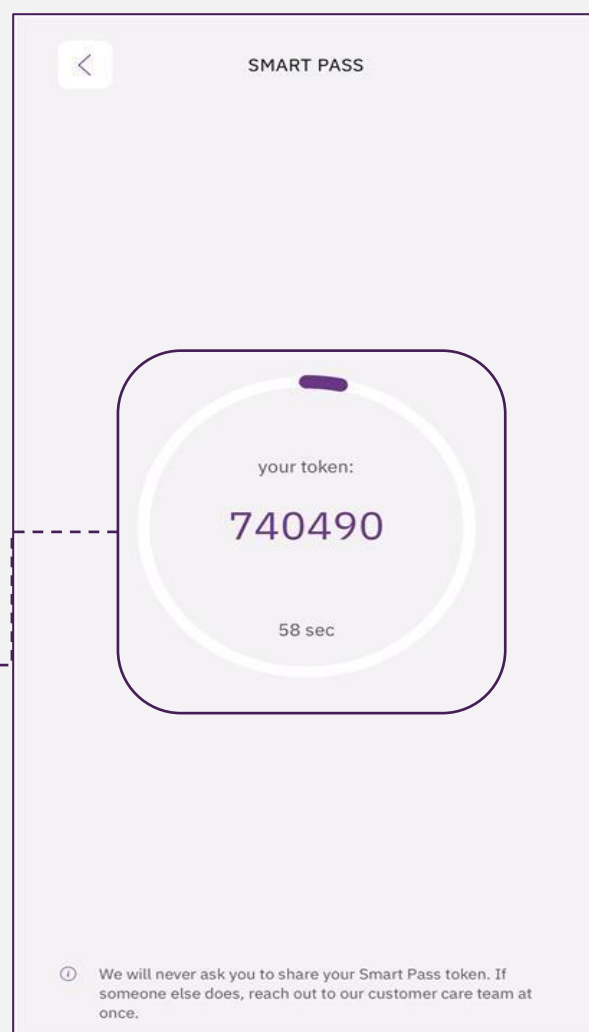


The SMART PASS PIN entry screen. At the top is a back arrow and the title 'SMART PASS'. The main heading is 'Enter your Smart Pass PIN'. Below it is a security warning: 'This is security-sensitive action, so we need to confirm your identity.' A dashed line connects the 'GENERATE SMART PASS TOKEN' button from the previous screen to a 4-digit PIN input field (four circles) on this screen. Below the input field is a 'Forgot Pin / Activate' link. At the bottom is a numeric keypad with digits 1-9, 0, and symbols for backspace, asterisk, and hash.

7. Enter your 4-digit Smart Pass PIN



8. Slide the arrow to the right, to view the Token



9. The Smart Pass Token will be displayed here. The number will change at regular intervals.

- Look at your **businessONLINE** desktop version once again.

The screenshot shows the businessONLINE login page. On the left, there is a login form with the following elements:

- businessONLINE logo
- ← Login
- Input field for Subscriber ID (masked with dots)
- Select Authentication Type: ☒ Token, ☐ OTP
- Information icon and text: "Please enter the 6-digit token."
- Input field for the 6-digit token (divided into six boxes)
- Submit button

On the right, there is a promotional banner with the text:

businessONLINE
Introducing our new look and feel
Experience the all-new businessONLINE with its sleek new look, enhanced login and dashboard experience

Two numbered callouts with arrows point to specific parts of the interface:

- 10. Enter your 6-digit Smart Pass Token generated on the **businessONLINE X** mobile app (points to the 6-digit token input field)
- 11. Click on 'Submit' to log in (points to the Submit button)

- Similarly, you can use the Smart Pass Token to approve transactions on the **businessONLINE** desktop version and **businessONLINE X** mobile app.